



FEMA

Austin JFO

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Joint News Desk: 512-833-1340

SBA PIO: 916-878-1494

News Release

Disaster Information Available for Texans During July 4 Holiday

AUSTIN, Texas. – Texans affected by the May 4 through June 19 severe storms, tornadoes, straight-line winds and flooding can call the FEMA Helpline to have their questions answered or check the status of their claims seven days a week, including the July 4 holiday weekend.

Although all State/Federal Disaster Recovery Centers in Texas will be closed Friday through Sunday, July 3-5, applicants can call the Helpline at 800-621-3362 or (TTY) 800-462-7585 from 7 a.m. to 10 p.m. daily. Multilingual phone operators are available.

People who use 711-Relay or Video Relay Services can call 800-621-3362 during these same hours.

Individuals also can get status updates online at www.disasterassistance.gov. For more information, visit the Texas Disaster website www.fema.gov/disaster/4223.

The deadline to register is July 28.

The **National Flood Insurance Program** hotline will operate under normal hours – 8 a.m. to 6 p.m., local time, Friday, July 3. The hotline will close Saturday and Sunday. The phone number is 800-621-3362, press option 2.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY, call 800-462-7585.

(more)

State/FEMA DRCs Closed July 3 – 5 – P.2

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <https://twitter.com/femaregion6>.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.

FEMA's temporary housing assistance and grants for childcare, medical, dental expenses and/or funeral expenses do not require individuals to apply for an SBA loan. However, those who receive SBA loan applications must submit them to SBA to be eligible for assistance that covers personal property, transportation, vehicle repair or replacement, and moving and storage expenses.

Visit www.fema.gov/texas-disaster-mitigation for publications and reference material on rebuilding and repairing safer and stronger.