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STATE OF TEXAS

COUNTY OF HENDERSON §

BE IT REMEMBERED, that the Henderson County I.T. Committee met in Regular Session on April 22<sup>nd</sup>, 2015 @ 1:30 P.M. in the Annex 2<sup>nd</sup> Floor Conference Room in Athens, Texas, with the following members present, to-wit:

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ANN MARIE LEE COUNTY AUDITOR

CLINT DAVIS COUNTY ATTORNEY, absent

BOTIE HILLHOUSE MAJOR, SHERIFF'S DEPT., absent

WADE MCKINNEY COMM. PCT. #2, CHAIRMAN

SCOTT MCKEE DISTRICT ATTORNEY, absent

MICHAEL BYNUM COUNTY TREASURER, absent

KEN GEESLIN COMM.PCT. #4
MARY MARGARET WRIGHT COUNTY CLERK

TOMMY BARNETT J.P. PCT. #5

and guests Erik Ernest, Aundrea Kinney and Suzie Tyler from Tyler Technologies, Jackie Glasgow, Pam Underhill and Carol Allen from the County Clerk's Office, and Josh Brock, I. T. Director and transacted the following business, to-wit:

Chairman McKinney called the Meeting to order at 1:35 P.M.

 Consider and Take Action to approve the Minutes of previous IT Committee Meeting.

Motion made by Ken Geeslin and seconded by Judge Tommy Barnett to approve the Minutes of previous IT Committee meeting held on April 1<sup>st</sup>, 2015. Motion passed by committee.

Presentation by Tyler Technology Support Personnel relating to the Odyssey Project.

Aundrea Kenney with Tyler Technologies is the Support Account Manager (SAM). Aundrea discussed in detail what a Support Account Manager does. She will have a status call on a weekly basis to give you updates and feedback and will prioritize any issues we are having. The status calls will be every Wednesday @ 1:30pm. The high issues will be focused on first. The issues will be prioritized by what impacts functionality in High, Medium and Low priority levels. Odyssey Support Transition is a phase of Odyssey Life Cycle that has two primary goals to resolve any residual go-live issues, or critical issues discovered post go-live and is to establish a healthy relationship with day-to-day support teams. Transition to the Support Process will also have an associate SAM. Phase 1A is the Implementation phase, 1 B Go-Live, Phase 2 is Transition and Phase 3 will be Support. Transition process broken down users will report to SME's to fix any issues that they may have, if the SME's are not able to fix the problem a ticket will need to

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be sent to the I.T. Department. Aundrea will send out agenda and what is remaining on the issue list to be fixed. Phase 1 there will be a weekly status call on Wednesday @ 1:30, to go over any issues we may be having and all issues will be prioritized in High, Medium and Low. High is what impacts functionality, Medium and Low are prioritized by SME's. Phase 2 will be a bi-weekly status call that addresses issues in the weeks prior. Phase 3 closes Issues and will transition off to Associate SAM. There will be conference call and webinar.

Aundrea recommended Governance as a structured approach – group decision made affects every single office. Counties that use Governance are more successful than Counties that opt not to us Governance.

## Consider and Take Action on Data Exchange Agree with Tyler Technology as related to Odyssey Project

Erik Ernst discussed in detail Data Exchange Agreement with Tyler Technology which is a free service that allows County to County participation in Data Exchange with Odyssey and they will have access to data of people in custody in other Counties. There are two Tiers; Tier 1 allows Counties to put in driver license numbers and it will pull up personal information, warrants etc. that a person may have in that county. It can pull all case types and there is not anyway that information can be altered. Tier 2 only gives telephone numbers stating that the county may have information on that person and please call. The county can decided Tier 1 or Tier 2 depending on what information they want to allow to be seen. The only information that will not be seen is sealed cases. Odyssey will have public access to look up to see if they have a ticket in Henderson County and what Precinct they would need to call about taking care of the ticket. No action taken until all parties are available County Attorney's office and Sheriff's Office has a say on what information they want other counties to have access to.

## 4) Consider and Take Acton on issues related to the Odyssey Project.

Erik stated we have 19 high priority issues left to take care of and have 9 conversion issues 6 of which are waiting for client testing and will be done by the end of next week. Three client issues OCR will not complete is two separate issues. It is taking a long time for reports if you don't save it as a pdf at the jail.

County Attorney's office is having difficult time with Criminal Docket scheduling. Erik stated he could have several reports to help with scheduling with a flexible calendar. The information that the County Attorney's office is wanting is in the system it is just not readily available the way they are accustom to. Erik will get the spec together for preparing the cost of the report.

Coding for JP's part starting heavily in June and push to Prod.

Pam Underhill stated we haven't had to do party merging and have to make sure that we are merging the right party to the right party. CJIS issues have been taken care of and have found out we don't have to get TRN and TRS numbers.

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Finger printing machine is not Odyssey. Pam Underhill stated we ink rolled more finger prints than not. Morfo Trust doesn't accept TRN numbers with an X. The jail is also having Issues with finger prints.

- Consider and Discuss IT Director Report.
   Josh Brock had nothing prepared.
- 6) Consider and Take Action to adjourn.

Motion made by Ann Marie Lee and seconded by Judge Barnett. Meeting adjourned at 3:18 p.m.

Read and Approved:

County Judge, Richard Sanders

(For Filing Purposes Only)

NOTE: Any actions taken by the Henderson County I.T. Committee at this Special Meeting shall be non-binding recommendations. Any such recommendations shall subsequently, be presented to the Henderson County Commissioners' Court for the Court to consider and take action on behalf of Henderson County.