

STATE OF TEXAS §

COUNTY OF HENDERSON §

BE IT REMEMBERED, that the Henderson County I.T. Committee met in Regular Session on August 2<sup>nd</sup>, 2017 @ 1:30 P.M. in the Annex 2nd Floor Training Room in Athens, Texas, with the following members present, to-wit:

ANN MARIE LEE	COUNTY AUDITOR
CLINT DAVIS	COUNTY ATTORNEY
BOTIE HILLHOUSE	SHERIFF
WADE MCKINNEY	COMM. PCT. #2, CHAIRMAN
MARK HALL	DISTRICT ATTORNEY
MICHAEL BYNUM	COUNTY TREASURER
MARY MARGARET WRIGHT/M. SUSAN COCHRAN	COUNTY CLERK
KEVIN POLLOCK	J.P. PCT. #2
BETTY HERRIAGE/SHERRY FOSTER	DISTRICT CLERK
PEGGY GOODALL	TAX ASSESSOR/COLLECTOR
KEN HAYES	COMM. PCT. #1, absent

And guests,; Diane Russ, County Attorney's Office; Jennifer Carmon, JP #5; Josh Brock, IT Administrator – via telephone; Chris Ricci and Patrick Green, Tyler Technologies – via telephone.

Transacted the following business, to-wit:

Comm. McKinney called the Meeting to order at 1:33 P.M.

**1. Consider and Take Action to approve the Minutes of previous IT Committee Meeting.**

Motion made by Michael Bynum and seconded by Botie Hillhouse to approve the I. T. Committee minutes as amended, held July 12<sup>th</sup>, 2017. Judge Pollock abstained. Item passes.

**2. Consider and Take Action on issues related to the Odyssey Project.**

**a) County Clerk Criminal Report**

Susan – The District Clerk's office is running their reports monthly. I spoke with Genuine Data and they said monthly would be fine, but they want more information on expunged cases. On those cases, they are wanting: the defendant's name; case number, date of birth. They said that some counties are having the defendants provide this information to them, if we do not wish to provide it to them ourselves. I said I would get back with the Committee and see what the Committee wants done. I particularly do not want to have that responsibility. I would rather pass that on to the defendant, because I do not want to be responsible for getting that information out to them. I do not have a problem with printing them a report, but I do not want to be responsible for missing expunction information. Wade – Did you get a chance to ask the District Clerk's office if they were handling expunctions? Susan – I have not. Josh – I have a concern about that actually. This is in regard to what I have had happen historically. Bryan Schmidt had some stuff that he had expunged and he was the attorney that did that. I agree with Susan. I am not trying to come against that,

what I am trying to say is... Bryan Schmidt had a case and there was some information that was left on... I don't remember what. It was still on the website basically. So we had to go in and figure out where it was. Point being when he came in, he was telling me that referencing this case, because it was expunged at that point, that it actually have a criminal charge that he could be charged for. So, if Clint could give us some heads up on that, because that could be an actual legal matter. If she is sending out information once the case is expunged. The County should reference it as: We don't know what that case is. It is supposed to be like the sea of forgetfulness. We might need some input from the County Attorney on that one. Wade - We don't have Clint here right now, but we do have Mark. Josh - You could ask the D.A. as well. Maybe that is something that needs to be brought up, because I understand their concern, because they have to get it off their records too. I get that. How do we do that without referencing the case, if that is really the way it works? Wade - We are talking about several areas. 1. Denton County has this banner that says, We no longer provide bulk data. Remember that? We discussed in our last meeting, that's great, let's up that in our hip pocket. Let's see how the rest are going before we make a final decision before we do the no bulk data. You remember that, Josh? Josh - The other side to that is, when you expunge a case, it basically gets another case number. So it doesn't reference that case anymore. So it is trying to protect the originality of that case to say it's gone. I think there's a delicate area there. In my opinion. I could be wrong. Wade - Ok. Mark, do ya'll do much about the expunctions? Mark - I have read the statute and we certainly have lawyers come in occasionally to do a total expunction or a nondisclosure. There are specifics for each one of those. As far as the expunction, we have gotten an acquittal or not guilty or wasn't ever filed or pursued. We are supposed to send out letters to everybody to get rid of your documentation or reports on this. I am not an expert by any means on this but I am trying to think if there is still some sort of law enforcement exception that we can keep some records. Botie - To my knowledge - It's gone. Mark - Expunction means expunction. But as far as how it's expunged from each of the law enforcement agencies, from the clerk's offices, from our office, I don't know that we are actually going around destroying those files. Maybe we need to take a look at that. Wade - The point of this discussion, is how do we comply with the requests on bulk data? Mark - What do you mean by bulk data? Wade - There are vendors that pay the county for its criminal history and previously before Odyssey, Ableterm was able to spit it out no problem. Odyssey does not have that capability to deliver it in the fashion that was previously delivered, which means from today until we have no more records back every month. Because if you received the complete list of data every month, if there were any expunctions, it would be in that data. Mark - There isn't any way to carve them out? Wade - What I am saying, is the data would be altered during the month, taking the expunctions out and when the new month came in, they would just overlay that information. It would keep their information up to date. We do not have that capability to present the information in the same fashion any longer. Chris, was there any discussion about Odyssey being able to do that in the future? Chris - As far as, having that beginning of time type of search? Wade - Yes. Chris - There is no discussion on it. I'm not saying that there won't be, but that is the way that it is set up now. It is not something that is required by the State and I don't see why we would change that especially when most counties don't deliver that volume of information. Wade - Did you say most counties are? Chris - I remember when this first came up. I called some other counties to see what they were doing and none of them were going from the beginning of time. Wade - Ok. That's what I needed to know, because the point of this discussion is that Odyssey in its current configuration is not able to provide what the vendors are accustomed to. Is that an honest answer or is that an honest statement? Josh - Yes. Wade - Thank you, Josh. Tyler, is that an honest statement? Chris - Yes. I am repeating in my head. That's pretty much what I said. You are correct. Wade - Ok. Alright. I can't help but believe that we ought to get out of the bulk business. Michael - I think so. Let them do their own research and get their own files. I don't think that we should legally have to do that. Botie - My only concern is if you get an Open Records Request. Wade - Then we present what data we have. Michael - Because you don't have to create data for an Open Records Request. Judge Pollock - They can't do a bulk data request can they? Open Records? Michael - If they want to pay for it. Patrick - Have you given any thought to what we saw on the Denton County Clerk website? Wade - Yes. That is what I believe would be our best avenue to go. Is to put the banner like Denton County's stating we no longer provide bulk data. We have wrestled with this particular issue ever since we went to Odyssey and the last three meetings we have struggled with it. I'm tired of dealing with it. Michael - This is my deal with that and I'm speaking out loud. Henderson County has held everybody's hand

for so long, that is what they are used to. It is unnecessary. That is my issue with that. Wade – I agree. Josh – We would have to give those vendors some type of reference to know that those cases... I don't say we have to but, to give them if they request data like that we did give them some data and they come back and request it again so that they can get bulk or whatever and they pay for it. My thought would be that we could instead of providing them that critical data, we could provide them the new case number so that they could reference that to the actual expunction case, because otherwise they would have that sitting out there in their records. And that's their business and it's on them, I get it. But if we could point it to a new record, to say ok here is your new record, they can assume at that point it has been expunged. They can then mark it as this new case number, they reference that and all they see is initials, they are not going to see critical data. They are not going to know what the case was. Wade – but how much effort is that going to take when there is no requirement that we provide it other than a Freedom of Information Request? Josh – I agree with what you are saying. I'm not trying to hold anybody's hand. I fought the fax fight when it came to doing the bondsman's job and I totally agree with that. The only thing that I think may be an issue is if that information is sitting out there and it may be referenced back to us. If maybe we could reference the new case numbers at that point. I don't know, just a thought. Just to help soften the blow. To give everybody a bridge to cross instead of it just being, sorry you are on your own. Wade – Guys, what do you think? Patrick – So in the past when you were sending them this entire list of information, do you know if they were going in and removing records? The report would show you the current list, it wouldn't designate something as an expunction. Were they doing an evaluation on the information from database to say, Oh this disappeared, we need to remove them from our database? Just a question for liability. How do you know these vendors were actually pulling the information out? Because there is nothing to designate a case as expunged, it just disappears. Wade – I believe the format that we were able to give it to them, they were able to just overlay... just copy and paste every month and have fresh data all the way through. And it would automatically wipe out any previous case that an expunction had done with following. That's my assumption. Would you think guys? Tyler? Wouldn't you think, given the amount we have given them? Patrick – Again, I don't know how these companies work. In my experience, they get the... they take what is new and add it to their database. But I have only seen it would one vendor. Wade – If they take what is new and an expunction has taken place... Clint – They wouldn't get it. Patrick – They do the incremental. So if I had 30 years of information and every month I got a new set, I just did a comparison of what was not in my system and added the new information. They didn't really overlay all the existing information with what you just sent them. Now again, every company could be different in the way they do it. That's just what I have seen in the past. They say we had X amount of information, these are the new cases – add them to our database. Because what most of them do is compile all the information into one giant database that they then sell access to search. So they are not just overlaying a single county, they are adding it to a much larger database. I am saying this from the perspective, I saw this in one other vendor. How each person works on it, I don't know. But in the instance of where the District Clerk has been sending this one month at a time, they are just adding that to the database and not really taking into consideration anything that may have been expunged. Clint – I agree with that. Josh – I have another question. When we expunge a case, it takes it out of the system – we still retain the party information – don't we? Does that need to be obliterated as well? Clint – It is my understanding that we take everything out, depending on the expunction order. Your standard expunction order is going to remove all reference to it – party names and everything. Actually if you were to read the expunction order it gives the person charged with the crime the absolute right to deny that the crime ever took place period. You could be testifying under oath in a courtroom and they ask you if you have ever been charged with such in such and you have the legal right to say "No, I have not been". It's as though the case never happened. It should erase all traces or record of it. Mark – There are exceptions. Clint – Yes, there are exceptions. Mark – Attorneys may keep some of the records under certain circumstances. Josh – I get that, but does it take the party out of the system? I know it takes the cases and jailings off of them, but I think it leaves their name, their date of birth, and address, does it not? Clint – I guess if it has no charge associated with it, it would be ok. Josh – I need to find that out. I'll make a note of that. Chris – If that individual had a previous charge that was adjudicated up, I don't see why it would remove the party. Josh – So the party remains. If they were charged with one charge, their whole life and it was expunged – it leaves the party in the system. Is that a true expunction? Mark - The Order of expunction entered by the Court shall have

attached and incorporate by reference a copy of the Judgment of Acquittal and shall include the following information on the person who is the subject, their name, sex, race, date of birth, driver's license number, social security number, offense charged against the person who is the subject of the expunction order, date the person who is the subject of the expunction order was arrested, case number, all that stuff. It covers pretty much everything. Patrick – Odyssey expunges things in two manners because counties have different interpretations of the law. 1). Some don't want the case to go away, they just want all mention of the party to go away. So they will replace the party name on that case, but wipe out any documents, any financials, any reference to that party. So all they have is the shell of a case and a number, but no name or anything. 2) A total obliteration because the Order says obliteration. That means the case number, the case, the financials, the party, everything is completely gone from Odyssey. You will never find a reference to it whatsoever. Those are the two ways Odyssey will run expunctions. For Nondisclosures, it's a case security group. That would mean that the case still exists for the reference of law enforcement, but for a public record it would never be disclosed. Wade – Ok. That's good information. So, we are talking about delivering this information to the outside vendors. We have heard the two ways it works and the issues we have with the reporting. They are requiring Susan to give more information when it is dealing with an expunction, because they want to be able to reference it in their database through the information that you give. If we use the interpretation that it obliterates the information, we don't have it to give them. Michael – And you shouldn't be giving it to them if it has been expunged. Am I correct? Wade – I don't think we should. I really don't. Josh – That was my thought. Wade – Are we in agreement as a Committee that we should quit? Cut it off, Susan. We need to provide a reference on the website that we do not provide bulk information. Before you cut it off, we need to talk to Betty. Because we want to do the same on both sides. I think that it's paramount that we do. Let's talk to Betty and go from there. But we believe that we should stop. Susan – Do we need a motion? Wade – Not yet, because we really need Betty's input on it before we say this one is and this one isn't. Susan – Ok. Wade – Are we in agreement? Michael – I am. Judge – Yep. Ann Marie – Does that mean it continues for another month? Wade – It doesn't have to, just as soon as they find out, we ought to make it happen. Michael – Do we need a motion saying that? Clint – My only issue with that is we are an I.T. Committee, making an I.T. decisions and that is really not I.T. decision. We are usurping I.T. authority on a decision that really should be made the department head. But I guess you are right, that the I.T. Committee can recommend the County Attorney's Office stay open until 6:00 and I, as the County Attorney can look at it and go okay, it's good that the I.T. Committee thinks that or don't think that. Wade- Right. The I.T. Committee, due to the limitation of the software, that is being used is recommending to the two departments to no longer provide bulk data. Josh – Don't forget I.T. works hand-in-hand with the Clerk's Offices to do expunctions. That is part of our duties with them. We are making a recommendation, but it is up the Clerks and their authority to make the decision to stop. Wade – Would you read the motion, Susan? Susan – The motion is to not provide bulk information due to limitations of Odyssey. Wade – to recommend. Susan – Alright – recommend to not providing bulk information due to limitations of Odyssey to outside vendors. Michael – If an outside vendor asked for an open records request... Susan – Then we will. Michael – That's different. Of course, they would have to pay. Wade – Ya'll comfortable with that? Patrick – Not that I have a problem with the wording, but some counties that have full rights and allow these vendors to come in and run scripts in their systems, where they are not really running a report. They are just allowing these companies to VPN into network and pull out the information they want. Wade – Right. We can't do that. We can't do that due to being a SAAS customer. And... we can't do that according to our last meeting. Patrick – That is correct. Wade – So... A limitation of our system. That is what we are holding at this point. Josh – They can't sit at a public terminal and pull it, because our County Clerk can't pull it. It doesn't matter if they have VPN access or not. Wade – With that we are going to go on and move on to next item. Committee members have any other discussion? All those in favor?

**Motion made by Ann Marie Lee and seconded by Michael Bynum to recommend for the District Clerk's Office and County Clerk's Office not to provide bulk information to vendors due to the limitations of Odyssey. Item passes.**

b) Unresolved service requests

Wade – Josh can you see what I have up on the screen? Josh – Yes. Wade – Tyler, this is number 5041111 eDiscovery issue that we have been dealing with for almost a year. Josh have you got any input with Justin? Josh – I have not, but I updated the ticket today for the eDiscovery which is the last ticket there. When we were at the last meeting, the Test environment that we got logged into – I was not able to see the cases. It was giving me an error – a blank page. They were going to help me try to get through that. I haven't heard from anybody and it kind of slipped my mind as far as the last meeting and this meeting that we were waiting on that so I updated the ticket today to ask if there was anything done or anything that could happen. The last update was from 7/7 and it said "have you tried this test data?" At the last meeting I talked to them directly, we had Eric Williams there. He got with Mustafa and asked what I needed to do about the TEST environment. We got set up as an attorney, I did all that stuff that I needed to do, but once we assigned cases to me, I would go in there and I couldn't see them. So we asked why I couldn't see the cases, and he was supposed to do a deeper dive on that. I haven't heard back from them. So we are waiting for the TEST environment so we can test it so we can send it to PROD. Wade – How long have we been waiting on the TEST environment? Josh – Well, he says it's ready. If you look on the case, you can see that he is saying that it is ready. But when I got set up as an attorney, and got logged in, I couldn't see the cases that I was assigning. Wade – Chris? Chris – Well, I'm reading it. I understand what everything has been said, but all I am seeing in the ticket, was what Josh said, but then no one updated the ticket from the Tyler side or any side saying that you couldn't see the case. The last note was test this out - here it is – then on Misty, confirmed it on 7/7 and Josh opened it today. I had no clue about the case thing. Josh – Well, there was Eric Williams and your support guy. The main support guy there at the last meeting. He was taking notes and Eric was actually messaging Mustafa through your system. So there should be some kind a data that we were hung up on that and Eric will remember that. I understand that it is not in the ticket, because we were not in the ticket working on it, we were just talking about it. Chris – Alright. Well, I have to talk with Eric and Craig and see what I can come up with. Wade – You are referencing the meeting that we had with Eric, Patrick and Mitchell Spencer. Josh – No. I'm talking about when we met the last I.T. Committee meeting. Wade – Oh, ok. Josh – Remember, we were all in this big room together. That was when the big discussion with Susan came up and he piped up about the other counties. Wade – Ok. Josh – I can't think of his name. The main support guy. Susan – Craig. Wade – Craig. Ok. Josh we have one on here that was January 18<sup>th</sup>, 2017. It says no bond allowed flag. It has a new status. But it says it was created January 18<sup>th</sup>. For Tyler the number is 5262215. Josh – Let me pull it up. That's the one we couldn't close. Wade – Patrick may remember this, Chris...That particular one does not show up on ya'lls end, but it continues to show up on ours. Josh – The only thing we can do is escalate it and they said please do not escalate it. But it looks like that is our only option at this point. Chris – I am trying to pull it up. Patrick – I think we actually opened up a ticket with TRN about that. Chris – Yes. I remember this now, we opened a ticket to find out what is going on with this. Operations. Wade – Ok. Next one. Tyler – 5346096 Law enforcement reporting – unauthorized – I can't look at it. Josh – Click on the wording... Wade – It was referred to development – priority – non-critical – we received message that memory is full – we are unable to run jobs. Chris – Yes, Dev is still trying to figure out the issue, so I will continue to get with them to get an update. Wade – Botie have you heard anything? Botie – I don't know. Wade – Diane, what's this one? Inmate previously assigned.... Another one on bonds...Tyler this next one is 5382670. Chris – Yes. That issue there, Commissioner. We have left a couple of messages with Brian and have not heard back. So we are still waiting to hear back from him. Botie – Ms. Barr put in the ticket, so she would be closer to knowing what is going on than Brian would. Chris – Then we have two tickets again where we are having... No. This ticket was put in by Misty... Botie- Contact information says Diane Barr. Wade – The contact information is for Diane. 5382670 is the case number. Chris – Oh. I am looking at a different case number. 5382670. Oh.. Diane. So on 7/31 The ASR sent Diane a list a jailings that the ASC was able to find and asked her to review it and asked to let the ASR what the bond should be on it so they could go on and fix them. So we have not heard back since that 7/31 inquiry. That was Monday. Wade – This particular issue, as I scroll down, has lingered since March 21<sup>st</sup>. I know that there is multiple – a ton of back up there, but on the bonds... give us some understanding why it takes months to solve an issue. Other than communication. Chris – Well, let's look at this particular issue. I can go through all the notes and see

where the holdup was. Wade – Because this goes to the issue of our discussions over the last two months, you know, they linger and they linger and unless we apply the pressure, in the right location, be it Tyler or here – they just linger. Chris – Well, these are the problems we are trying to adjust Commissioner, which we have talked about several times in previous meetings, but I am trying to get you the attention that you need to try and keep this from happening. But all I can do right now is tell you that we have delivered some inquiries to the end user and if we want to get this closed, we need them to respond. I understand what you are saying, but I think going forward, things will be much better than they were previously because we have tried to bring so much attention to this issue of how long things are taking. And believe me, everyone knows that over here. So, to discuss why something took so long, you know, previously from a few months ago, when that's what we are trying to adjust presently, I can't... As I told you before, I am not going to lie to you and make something up. I don't know. But I am trying what I can to make this better going forward. Wade – Hey, Pat... Patrick. Patrick – I'm here. Wade – How much longer until you have completed your interviews with everyone? When will you be coming back and make your presentation to us? September? Patrick – Yea, September, but I am hoping to have all of the issues Clerk's offices and Attorney's offices... I met with the Sheriff's office today. There are several items I want to find by the end of August to have a draft ready. Something that I can present to the Support Manager and say here is what is going on and here are specifics for this and then a plan for any type of business process or educational process. Wade – Will you be reviewing any of our previous tickets in the system? As a reference to give a view or an understanding of what's been going on, just through the tickets that you have in the system? Will you review those at all? Patrick – Review the history of that. No, Sir. Chris – I don't think that is really Patrick's line of what he does, or what he can do for you guys. That is more on me and Eric. Wade – Well, in his analysis of what is happening Chris, I think it is very important information back there that is documented on both sides as to who and what has been at play over this time. If he wants to present to us a true representation of what has happened, I think it is very important that he use that information. Because we might as well turn this whole portion off and do away with it for now and move on to other items, cause we will just sit here and click on every one of these. And my question is... Will Tyler look at what is going on here and use it as a history to help us develop to move forward? Patrick – Yes. In that reference, yes. I will take what we have discovered in my plan and what I am talking with everyone about and take that into consideration to how we move forward. I want to find a better way of processing whatever is coming back to the County that is coming to Tyler and the business process to help the County mature with Odyssey. Wade – The County mature. Good term...to stir us up that much more. Patrick – Forecasting the last three and a half years, no... I am not going to take that into play... I am trying to get ya'll a program and a plan to prevent us from staying at this level and moving upwards in the maturity model of courts, jail and D.A.'s office and County Attorney's Office. Wade – Well, the reason for the urgency of it, is because I feel like we are going through the same things we have before as we begin to work through the cases the frustration builds as we go through each and every one of them on this list and if the Committee doesn't mind. I'd like to move away from this for the rest of the meeting and if anyone has any unresolved issues that they want to ask of Tyler, to go ahead. Jane – It's always the same thing. Wade – Any new issues? Jane – I don't have any new ones. Some are closing and my issues are getting smaller. Wade – That's good to hear. Judge, are the Justice courts having any issues? Judge Pollock – The only thing that I have right now is my clerk is trying to find a way to run a report (I forget the name of the report) where she can see cases with certain officers. There is a report that is similar to what she needs, but it does not have all of what she needs. It does not have the final disposition of those cases on that report. I forget what the name of the report is. Josh – Officer Citation Report. Judge Pollock – Something to that effect. It's the one that you and I and Misty were discussing and kept going back and forth in emails about, when I opened up that ticket. There is a part of the report that she needs that and I talked to Misty and she can't do it. Josh - This is the thing.... She is asking for a dispositions report. Historically, we have never needed that. So, I would like to maybe sit down with you and talk to you about why we need that now. Judge Pollock – You can talk to Kay. She is the one that says she needs it so. I am just trying to facilitate her desires. Josh – I understand. The citation report they have, does work as far as how many cases the officer has filed and that is opened or closed or whatever disposition. That is what I am kind of confused about. It is one of those things where it would be a specialized report that they are going to charge us for if we need it. Judge Pollock – That is what I was wondering. I was figuring it would maybe cost

if we needed to do that. Jane – Is it a report that we used to get out of NetData? Judge Pollock – I don't know. I wasn't here. Jane – I wonder if that is what it is. There is some kind of report we had in NetData that would give the officer and their disposition on their cases. And she is probably looking for something like that in Odyssey. Judge Pollock – Yes. Josh – I hate to compare office to office, because I know you all have different processes depending on preferences, but Lana said the Citation Report gave her what she needed and what she was looking for. But she wasn't looking for disposition. So I don't know what the difference would be there. Judge Pollock – Yea. I don't either. I am just the messenger. Josh – Maybe we can just have a discussion with Kay on it. Judge Pollock – Sounds good. Josh – If there is something that she needs, yes we will do whatever we have to, but if it is preferential, it would be up to you guys if you want to pay for it or not. We will try whatever we can first. Judge Pollock – I doubt it would be cost effective. Josh – I would agree with you blindly. Wade – Sheriff, do you have any? Botie – We just have the ones we went over. Wade – Susan? Susan – No, Sir. Wade – Clint? Clint – No. Wade – Mark? Mark – No. Wade – Ok. Good deal. Chris – Can I make a comment? Wade – Yes. Chris – Commissioner. So one thing I would like to point out, one last thing on the history of tickets and the length of time. Keep in mind to, I am looking at a measurable judge of how we are doing with this whole process. When I go back 3 months, I look at my history list with you guys, I go back 4 months, I am seeing two things: I am seeing your issues – your open active issues going down, I am also seeing the length of time of longer issues being resolved. I am not saying there aren't some out now. But the list is declining. It's getting better. I am also looking at some of the big major pain points we have had. Such as the GASB report, which is one package away, which is currently in QA, from resolving every single issue open regarding the GASB, whereas a couple or even a month or so ago we had multiple. The criminal quarterly report – we had multiple issues and now we are just... I am sorry – that is what the package is for. And the GASB report, we actually need a revision release, which I spoke to Jane about which resolved all remaining issues. So two major pain points that are going to be resolved shortly. Those are the things that I have to measure by. You know and those are the things that I am trying to bring attention to as far as we are trying to get that gap closed on the length of time it is taking. Two months ago, when I was there – I did state that your unhappiness was a reflection on my ability to act enough to get the attention you need. Since then you have gotten, multiple managers, Patrick to kick off a project, you've gotten Support Manager out there to meet with you and hear your pain points first hand, you even had the Senior Vice President of Operations to meet with you. I just want to point that out to say we are not taking any of this lightly. Certainly, I am not. And I want to you understand that going forward, we are not going to ignore the issues that caused that but try to make it better. Like bringing more attention to it. That's all I wanted to say on that. Wade – And Chris... I give you full credit. Do not believe that you have not busted yourself into several pieces to try to help us. We are not laying this at your feet. We, as the others have learned in your organization, we are FRUSTRATED. And YOU have tried to help us and yes there have been many good things take place, but we are THREE AND ONE HALF YEARS IN and we have just been working on this for two months and there is no way you are going to be able to get around that. Chris, I am not blaming you. I am blaming the organization that you work for and you are trying your best. I appreciate it. Chris – I thank you. I am speaking from the organization stand point. I am talking about Tyler. I am trying to get that perception that you guys have of us to improve, so it's better the next 3 ½ years. Yes, I am that bold – I am going to say that. I want to be singing Kum Ba Yah, 3 ½ years from now. Wade – Well, I'd like to be doing that in six months. But, I also don't want to at the end of this feel like I've been played when we have ran out of time to go to someone else. That's what I don't want to see. Chris – I understand. Wade – Because we have a 1 ½ until the contract is up and it takes a long time to go to different companies. And Tyler knows that, I'm not talking about you, I am talking about Tyler the organization, knows that, and that's a great opportunity and a ploy to string people along. And that is what I don't want to happen to us. Patrick – Commissioner, our theme is to fix the problem. In that we developed a group in our company to address this exact issue, not with just Henderson, but with many other clients. That is the whole point of the Client Success Team was to stay with clients once they are live instead of just moving on to the next ones turn on. We don't want people to get to the point of where you are and a saying ok fix it or we are leaving. That's the whole point of the group that was developed two years ago, it was 4 people, this year it's 70 something people, next year it's going to grow even more that's the model we are trying to implement. So the commitment from Chris and my perspective is now, and that is the direction we have been given from

management from the organization, so say Look – We have people to do this on the front end now, we need to make sure that we stay with these clients. So they recognized an issue and we are doing our best to push this out as a proactive response to the client. Wade – Patrick, Chris... we know that. This is the 5<sup>th</sup> or 6<sup>th</sup> time that it has been stated. No matter how many times we state it, we understand what you are saying and we appreciate what the company is doing. Once again, I am telling you how we feel. And we can go ahead and go into the next point, since there are no other issues. We can go ahead into Item 3 which is discussing the findings of the meeting with Mitchell Spence, Vice President of Operations with Tyler, if you would like, since you were at that meeting.

**3. Discuss findings from a meeting with Mitchell Spence Sr., Vice President of Operations, Courts & Justice Division, Tyler Technologies on July 24<sup>th</sup>, 2017.**

Wade - On the 24<sup>th</sup>, myself, Josh, Ann Marie, and Jane met with Mr. Mitchell Spence, as you can see his title, Patrick Green, and Eric Williams and we discussed what was going on. Many of you have met with Patrick since his meeting with us last month and gathering information. At our meeting, we had a good discussion, and it was really kind of nice and quiet. We didn't have these pulled up in front of us either to rub old wounds. I felt very good by what Tyler was telling us. That they are going to come in and not only help us to ascertain what went wrong and how it went wrong, but how we can fix it and they will even put people on-site here on their dime to help us walk through it. And I was very pleased with it. Wonderful meeting. We met for an hour and a half, actually. I didn't think it was going to be that long, but we did. Jane would you like to say anything about it? Jane – It was a good meeting. I did feel like they actually are listening to us and it is moving on to something better. It is still a long process. It is still going to take some time, but at least it is going in the right direction. I feel like it is, I hope it is. I am hopeful it will go in the right direction. Wade – Josh? Josh – I believe that Patrick's role that he is looking at, the future portions or whatever... also got some re-definition in that he is going to be looking at the business process a little bit more in regards to how we are using it currently so it's not just a future issue but what we are doing currently but what we could be utilizing so I think at that meeting, and not that he wasn't going to do that anyway, cause Patrick seems like he was comprehending that as he was going anyway, but it was defined, as that was something we need him to do. I completely agree with that. If I am using something, and I have been using it for a while, you come back and notice things that I am not doing because I didn't realize or I didn't see that step, or something to that effect. He is trying to relieve our stresses and our process and it's going to be frustrating in some ways too, because it's going to slow us down, because we are going to have to pick up some new tools and push some new buttons here and there, but I think it is going to relieve it in the end and we are going to see the benefit of that. As far as the grading and the things that we have done, we know what that is, but I think the presentation was, we really need some kind of process review at this point because we are probably missing some very common tools that would advance us, I believe. Wade – I agree with that completely. Patrick, you were there in the meeting. Give us some input from you and what you have done since. Patrick - Some of the things Mitchell, talked about... he explained the growing pains you have gotten and what Tyler went through and how that impacted you guys and other clients and the process of governance and the buy-in from counties and Tyler, so we can be a partner. It is something and Mitchell didn't really go into his history a lot with Tyler but he started in implementation and the support system is one of his babies. It is what he drove, it is what he continues to develop and try to improve, so it is a very near and dear subject to him, when somebody says, we don't like support. And that's why I think he was like, Hey, Look...if we have to put some boots on the ground...Then, Hey. Let's do it. It show's his buy-in. So I have the authority to use his employee number to request people and that was good for me to hear as well. Wade – It was, because it is expensive. I don't know what Tyler charges itself, but it was \$160.00 an hour for us to be able to access that. I thought was really putting your money where your mouth is on his part. Ann, you want to say anything about our meeting with Mr. Spence? Ann Marie – I felt really good about it. I think they are going to be very engaged. Wade – Who else do you have to go see, Patrick? Patrick - I still have the J.P.'s. Jane – Are you coming to see me? Wade – Jane asked if you were coming to see her. Patrick – With business processes, I was really focusing on the offices. But, I absolutely can. Wade – I think that would be good. I think that would be very good. Have you made inquiries to the Justice Courts yet? Patrick – No, I have not. Wade – Due to their disperse locations, discussing with them... Patrick – Well, I think from the discussions we had at the last meeting, they refer to, and



you called her the wrong name so many times now I can't remember her name, Michele? Carmen? Wade – Jennifer. I can remember it now. Patrick – Jennifer. It was Jennifer that I probably should start with, as most refer to her for any type of business processes as the SME for this group. So I will start with her and then when we find something that would be unique, to one Precinct or another – bring them into the fold. Wade- Since Judge Pollock is sitting here and Jennifer does not work for him and is not in his office, what do you think Judge? Judge Pollock – Would you be willing to meet with all of us at one time? Is that something you can do or do you need to meet with us as individual offices? Patrick – No, it's best to meet all at one time. If you guys can come together, one morning or afternoon at a location where I can meet everybody at once... That is the best way to do this. Judge Pollock – We can certainly arrange that. We will be having a meeting fairly soon to discuss some other issues. How long of a process do you think this will take when you meet with us? Patrick – At a minimum 3 – 4 hours. Judge Pollock – Ok, so we will have to have a separate meeting then. Patrick – And then if there is anything that runs over specifically, I would go visit that office individually. Judge Pollock – Ok, that's fair. I think we can probably set up a day that we can all meet. If you get with J.P. 3, he is our current head J.P. as far as getting meetings together and things like that. Or you can contact me and I'll give you his number. I don't have it on me right now. Judge Duncan. Wade – Chris, isn't Judge Duncan on the distribution list? Chris – I believe he is on the list. Wade – Be sure Patrick can reach out to him. Judge Pollock – I'll shoot him an e-mail as well, just to give him a head's up, so he can find a time to meet. So we can set up a meeting where all the judges and all the clerks can get together and give you our undivided attention on this. Patrick – That sounds good. Wade – Mark, have he come to your office? Mark – I don't think so, but I have been kind of out of the loop for the last month. Wade – Patrick, you have been by the District Attorney's office? Patrick – I met with County Clerk, District Clerk, County Attorney, District Attorney all together. I didn't actually go into their individual offices. I met with SMEs from each office in one sitting. Wade – We look forward to what you have to bring us at our next meeting. Is that what we agreed upon, Patrick? Patrick – Yea. And I hope to have something for you in a draft form prior to that. Some of the stuff is related to court, I kind of want to get out there so we can fix our reactive process before we attack the proactive process. One has to be fixed before we can get everybody to be positive about it again and committed to it. That is one of the things that Commissioner said got kind of lost, and to gain some credibility, what Chris has done and building a better engine for you guys for reporting issues and getting responses back, once we have made head way there, I can deliver this kind of draft and then we can get together, but a full plan together, but these are the areas you guys need to help us on. Jane – Patrick, what days are you going to be here at Henderson County? Will you be here every day? Or once a week? Patrick – No. It is based on schedule, really. I was there is morning. I had one of my Jail CE's with me. I am actually out of the office for the next two weeks traveling to other counties. So my next opportunity to get back, well I could get back there on the 25<sup>th</sup> of August. Jane – So, you will be able to write a report and travel? Wade – You will be able to deliver us a report within 10 days? Patrick – That's why I was going to try to do something with conference calls, because there are some spaces in there that would prevent all the J.P.s from having to come to one location and we might get this accomplished faster... Wade – Faster? Patrick – it's not as effective as being in the same room, but it gets me the information that I want. Wade – In this particular situation, if you are willing to risk speed over thoroughness and actually get something going on, that worries me. Judge is shaking his head. Patrick – I don't think that I am going to deliver a plan without meeting with them, but I may gather some information together in a call so I have the preliminary plan. My progress that I am making in not going to be made in months, it's going to be 6 months, you know when we meet and review a plan quarterly or once a year, whatever you guys choose. But it is something that I am looking at out as far as 5 years, but I will be with you throughout that whole process. Gaining information from you is critical, and delivering back a clear message is critical and I know those things will have to be done is person, but there are instances where between the schedule that I have and you have – to get all these people together is not logistically possible. Judge Pollock – If our deadline to get a report for next month is going to cause burden on the thoroughness of it, I would prefer that we delay that report vs.... I would rather you be more thorough and meet with us and I think you would have better input and get a better understanding of what we are going through and what our clerks are going through rather than just have to get a report to us 10 days after the fact. Speaking for myself, I would rather push the report date, the product you provide us back just in order to be more thorough. And speed is not the issue. We need to have a good plan to go forward. Patrick – If everyone in the room is ok with that, we can push that back. I would like to talk to the J.P.s about support, because one of the things Mitchell talked about when we met with Commissioner, is finding the whole list of

issues and if these are short-term training things – if these are anything we can fix quickly – to get those in place. If it is bringing somebody out soon, one of the things I identified with the clerks and the attorney's office – they need CIJIS help, they charge integration before I can talk about the steps in CIJIS. Those are things I don't want to delay, if I can get those delivered in advance of our holistic plan. Some of the items, if I can talk to each one of them, is not necessarily going to make my overall plan any less thorough, but I don't want to lose time, because I can't sit down with each person in a step that I am trying to make some short term gains with. Does that make sense? Wade – I myself agree with the Judge. I think you visiting face to face will build confidence in the staff and the team that is much more important than delivering us a report at our next meeting. Because that is our objective here – to rebuild trust and face-to-face is always better than teleconference. Patrick – I completely agree with you on that. Judge Pollock – I'm pretty sure we can find a date this month we can meet if that works for you. Patrick – My first chance this month would be the 25<sup>th</sup>. Judge Pollock – Your first chance is the 25<sup>th</sup>, ok. Alright. I will get with Tony and see if we can get something after the 25<sup>th</sup>. The way our schedules work, we should probably be able to work something out. Wade – Which if the Committee desires, we could move our meeting back a week if we want to, or wait on the delivery until the following month. I think we all just want it to be done right. Patrick – That would give delivery of some concrete information in October. Wade – I would rather it be done right, than in a hurry. Judge Pollock – Absolutely. Patrick – I am not going to deliver a plan and say here you go...This is something that is long term. I am going to be engaged here with this and the plan and update this plan for years. Wade – We understand that. Patrick – Taking the smaller steps at first, I gain a little more confidence. I heard a comment in the Sheriff's Office this morning, "If support keeps doing what they have been doing the last 3 weeks, things will get a lot better." That was good to hear. With things like this CIJIS training, if I can alleviate some pain points for offices, with something like that, then I would really like to get that in place. And that is what I am really looking for in my initial conversations with the J.P.s, the true pain points right now, then business process. I am going to work with you on your schedule and we will have to come up with a plan together. The 25<sup>th</sup> is Friday, I can absolutely adjust my plan accordingly. Judge Pollock – Fridays for me are pretty wide open, and I'm pretty sure some of the other ones could as well if we have it planned far enough in advance. I will talk with Judge Duncan and see if we can't get that together and maybe meet around lunch time or something like that. Mark – The D.A.'s did meet with him. Wade – Alright. Anything else concerning the meeting or what we have planned with Tyler on riding the ship? If not, Chris, Patrick... thank you very much. We look forward to talking to you soon. Chris – Alright, thank you. Patrick – Alright. Wade – Josh, thoughts real quick so we can move on and shut this meeting down. Josh – Well, yes. I felt Chris had some frustration that kind of surfaced there, and I wanted to let it go because I know you wanted to move on. So, what I want to put on record, yes there have been things that have out there lingering; yes we have been fighting this – we would not have had those guys come down and had this meeting and get all this resource and all this stuff lined up had we not had all of that. So this whole thing of well, we can push it back on you in some ways, is not flying with me. I don't like when we started with eDiscovery – I don't see it in a ticket. That type of stuff, if your guys are sitting right next to me and they are not going to take care of business. What do I care if it's in this ticket system? Because I know the ticket system doesn't work. Your guy is sitting there next to me gave me more assurance that they were going to take care of things and they didn't follow through with that. So, I am at the point, and I am an advocate for trying to make everything go forward and give them grace when they don't necessarily deserve it, but I'm frustrated too. They need to clear out all those old tickets. Just close out the one that needs to be closed out. Clear out the rest of those, get up to date. I would probably be a lot happier with them. Wade – That one right there is the one that just sets me off. Josh – Yeah something simple. Just close out the ticket. Status still says new – we have stuff where people can't get logged in to the help desk portal – I get it. But we have been asking for that for MONTHS and we sat in person and showed it to them. So here we are. Judge Pollock – I sat next to somebody yesterday in the legislative update session and as soon as the subject of Odyssey was brought up you should have seen the look of fire in her eyes. It was absolutely amazing. Oh – ok – you have the same issues we have. And there was another county that they had heard us talking and they perked up because they are using NetData right now and their county is trying to force them to go to Odyssey and they are hesitant. Josh – With all the references to all these tickets and things, getting all the old ones cleared out.... In the last few months, say the last 2 months, there have been some strides. They have really started to work on a lot of stuff. So I feel like it is either really started to move our direction because they talked in that meeting that they took a big hit, so they are catching up in a lot of ways, and I feel that, I feel that they are, but I also feel like

we've widen the most. Judge Pollock – But this is what they should have done from the beginning. The ramping up of getting the senior people involved and stuff that should be part of their business model. They should not have to create a group because of us. Josh – They did not have the resource to cover the amount of growth that they hit last year, because they took on some states that they didn't realize they had to take on because of the other softwares that closed. They are presenting some numbers, I don't remember them exactly, maybe Commissioner can tell you, but they presented the numbers of the growth and how it affected them and I can see that being some of the excuse. And it feels like that has crested, like they said. So I am going to give them a little bit of time, but I am frustrated at this point, just close out the tickets, just knock down these old ones. Well, you guys didn't follow through, you go back and look... Can we get an update? Can we get an update? Seems like they could make a little effort on those things just to get those closed out and get Jane happy, get the reporting portions fixed up. As far as the system goes, I don't have any major complaints with the system. It's we don't have the reports. We don't have these small things and that's building – that tension is building. Mark – Are there any other systems out there? Wade – That's the problem. What was the one system that could compete and they failed? What was the name of it? Josh – AMCAD Wade – AMCAD Josh – But AMCAD didn't have the jail portion or law enforcement – they didn't have one of those pieces. Botie - Right. Josh – But they had the courts and justice software. Wade – The whole thing that was the big sale about this was integrated and Commissioners Court wanted that because we had just come off having to cut 16 positions out of the counties employment, we cut \$1.2million out of the budget the year coming up to this and was trying to find some way to make ourselves more efficient, so instead of adding staff we would have the system run. And reports coming from ya'll to the Clerk's offices on to the prosecutors. So instead of printing things out and carrying them over there – they roll right through. That's the ultimate destination to safe time. We currently right now will not let the Clerk's Office have three printers, because eventually you are not going to need them. It is a bit rough on them, because of all the passing back and forth – that's why we got the Judge's Addition – so it's right here... We are able to cut down on the expense on that end and invest it in technology. Mark – The last few meetings we have made threats that, hey the contract is up in a year and a half, but is it because they know there are not any alternatives out there? Wade - I am sure that is part of it, but I am trying to convince them that I'll go to Big Chief tablet and #2 pencil just to spite you. That's what I am trying to do. Mark – But really we are stuck with them. Wade – To keep that type of continuity and integration – we are stuck with them. You can piece things back together, but none of it would be integrated and we won't realize that savings that we were looking for. Three and half... well, five years into now – I'm sick of this thing. Judge Pollock – I've got to say, I have worked for the airforce for a long time and ever since I worked for the airforce they said – We are going paperless. We are going paperless. We never went paperless. Wade – No. And you never will. But being able to go 75% paperless. Ann Marie – A lot more efficient. Wade – And we have seen... just as an example what is happening over in Scott Williams' courtroom. It flies right through. He has it all on his lpad, and runs right through. Clint, ya'll work a lot over there. It's pretty seamless. Now, not every court is the same. Not everything is, but I think we could get that type of efficiency rolled in within, you know like 65% – 70% efficiency. That was kind of what started all this, plus the J.P. warrants. That's the thing I hit on and having a system like in the J.P.'s office it was an interdiction tool ya'll could use to run ya'lls warrants and it has worked some. Ya'll have been able to exercise good law enforcement because of those tools. Anything else? Josh do you have anything to report?

#### **4. Consider and Discuss IT Director Report.**

Josh – Just one small thing. It is in regards to Odyssey. The dataXchange, we got all that connected and stood up. If you want to, I can just quickly brief you, if you want me to show you I can show you. Whichever you prefer. Wade – I would love to see the dataXchange, if ya'll have the time. Mark – I tried it after you told me the other day and it worked. Josh – Good. Wade – How are you going to show us? Josh – I am going to take control – no, I am going to request the screen. Wade – Ok. Josh – In Odyssey, in Case Manager, when I go into a case and I pull a name, let's say I am looking for John Smith. You would think there would be more criminal John Smiths... at the top up here there are a few options or tabs for a few things – there is the dataXchange tab. Now this guy does not have a social, driver's license so I want to find someone who had a little more data. You don't have to have that. You can match on. Wade – We have a name for you to use: Joey Givens. Josh – Ok. Givens, Joey. We have social, we have driver's license, that's good, the more data the better for matching. So I click on this tab and it

will go out and search anyone that is involved with dataXchange. So if their software is a service client... the circle will spin for a little while because it will actually go out to the location and picks it up at the location. So if Smith County, once they sign all their paperwork, it will go to Smith County pick up the data from their server then back to the Plano location, I'm sorry, Dallas, and then find whatever they might have. Since this guy has D.O.B., Social, whatever, we don't see any by the participating groups. He may have something in another county, say for instance, Kaufman County is not participating in it yet, but they have the paperwork signed from what I understand. He may have something there. Until they join in, we don't have anything for you. I can modify the criteria and start to try to drill down and find it on any. For instance, there is a Joseph or a Joe and that's a better match, we might be able to drill down and find it from that. If there is a match... Mark - Try Randall Looney. I think he has some. Josh - Yea. That was the one. Looney. Here he is. What is nice about the matches - it will bring up people that are not necessarily a direct match, but that are but could be a match. So the pertinent data like driver's license, d.o.b., and social - if they match - they will show up in green. If they don't match, they will show up as stars, so that you know you have a match. I think we did have some matches on this one. As you can see with this name, his name matches here. His d.o.b. shows, but that is different - so that is not a match. I modified some criteria the other day, I changed these options, which you can depending on what you need. We can exclude vehicles and things like that and I was seeing some heres and theres. If they have a mug shot, the mug shot will actually show here. So you can see if you have the same person or someone that looks like the same person. For instance, we pulled up the name and it had a mug shot the first one was a white guy with blonde hair the second one was Mexican guy with dark black hair, so you could clearly see that they were two different people. So depending on your match, this may give you an option to see if this was a match. You are going to know if he has a case - you will know that it is inactive - if it is active it will be in red. Mark - Put in Jose Molina. That's the one I put in the other day and it brought up a bunch of mug shots of different people. Josh - Molina, Jose. Wade - Which packages have access to see the dataXchange? Josh - Well, it should be on any. So, any time you are doing a party... You don't necessarily have to look up a case. Do you know which one of these he would be Mark? Do you know his d.o.b. maybe? Mark - No. I don't remember. Josh - We'll pull this one, he is '97 so he is pretty active. This dataXchange tab should be in all packages - as a reference to your question. In reference to the party, it is supposed to find cases that are tagged to them. Wade - It is the other participating counties data. Josh - Yes. Actually, what is interesting is, there are some cities that are through Encode somehow connected to the dataXchange, because I think it started with Encode. There are also out of state counties, so the CAD County of Georgia... we are seeing some hits with them. There is an El Paso. We don't have a match on the social, so it's not in green, but you can see quickly that there are some data that show the active cases show in red. Let's say this cat here is the same guy...if I see this here and I can find he has criminal trespass and that's what I am charging him with at the jail - I can look at this information and it will give me who to contact in regards to that county. It may not have all this information, it may just have an e-mail address or it may just have phone number, but it should give you some kind of contact information for that county. Wade - Since we participate, our data shows of the individuals who would be the point of contacts at the jail, the District Attorney's Office, the County Attorney's Office because it went with each package, I believe. Didn't it? Josh - It should be based on the party, I believe. Wade - Yes. But, we had to put multiple contacts out there, because Diane was one for the County Attorney's Office. Josh - I'm sorry, yes. For each department, that is correct. We filled all that data out. They asked specifically for Hot Checks, Sheriff's Office and we put that data in there. It should be pretty accurate. If you look at the top left, where the status bar is, this is the percentage of match. If you see that it is high, then it could be possible. Maybe they have a civil case on this person or something to that effect and they may not have all the information, but maybe you have a match with the address and the name. You may not have all the pertinent data like the d.o.b. and such, but you can see this and go, Yeah, I'm kind of sure that's the same guy. For J.P. courts, it may be really helpful because if you are magistrating or arraigning - is that right? Judge? When it comes to that you may be able to pull this up and see that - you know what you have active cases or revocation of probation and you want to up their - I'm not telling you what to do - but you may want to their bond or you may deny their bond - according to what they have going on in a neighboring county. Or... If they have tickets, for instance if they have tons of racing issues - you might say - you know what you haven't learned your lesson, so I'm not going to give you the defensive driving or whatever the case may be. Just a thought, a tool to use to see what's going on. Judge Pollock - I would need some kind of screen up on that part of the desk. Josh - You could find the party, I guess if you are pulling that citation in - you can use the

dataXchange tab to see. Botie- I can turn the backup screens around. Judge Pollock – Yeah, but the other person, the person that is sitting there needs it to input it when we are done with it. Botie – They can go to the computer right next to you to your left. Judge Pollock – They can? Botie – I don't see why not. Wade – Just anything to bring this tool up to be at your disposal when you are doing arraignments. It will give you more... if you find one... it will give you more information and background on the individual. Judge Pollock – I guess I could sit at that screen I guess before we bring them in and look through it. We could do that. Josh – This is the thing that I discussed with Tyler Van Horn at Tyler Technologies, Smith County and Kaufman County, to me would be the two most effective counties that would be on the dataXchange for us. I would think. I don't know what the status is of Smith County. I actually tried to contact, Don Bell over there. I did find out that Kaufman County had the paperwork signed, they just need to submit and they are on board. If we can get those two counties on board with us, I think that would probably help a lot. We would probably see a lot more matches. With Dallas County, you would only see occasional matches, not Dallas – Tarrant or Denton – these are the participating counties. So you may not have a lot of hits, so you may give up with it initially until those other counties come on-line. That was my thought, at least. It is certainly worth taking a look at, because you might catch something on there that might be a warrant out for this person somewhere and you can contact them. Find out who it is, contact that person, and say – we have a warrant and hold them until you can get that warrant in hand or whatever you might need. Judge Pollock – A lot of times, they have already done that by the time we get there for magistration. A lot of times, they have already been picked up on warrants. Botie – This may be able to show us more warrants though because a lot of the Class C's aren't going to be on TCNCIC. Because they are probably not going to come, because I know they are not going to come from El Paso to Henderson County to pick one up for a speeding violation. Wade – Right. But it's a good way to get a hold of them and say Oh – You aren't going to come get him – We will turn him loose. Josh – We will drop him off in your county. Wade – I am just thinking outside – a little further out of the line – this is available to the guys out in the vehicles? Josh – No. This is based in Odyssey. Officers have the I pads. Wade – Ok. What can they run? Botie – They can run driver's license history, stolen property checks, they can't run criminal history, and they can run license plates. Wade – Ok. Josh – But the dispatch can run it. So if dispatch wanted to look for anything possible they could at least make a hit off of a party that way. Judge Pollock – Dispatch could also do this. Josh – Any questions on that? All it is – is that tab. You just click on it and it runs the search for you. It is pretty straight forward; the only options you have are the ones that you saw that I clicked on that was just to change to search criteria. It is up to you how you want to view it. If you want everything, just look for all. It will take longer to search, but you should be good to go.

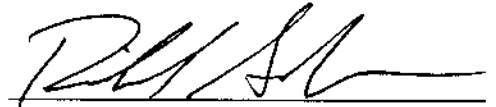
Also, we went through the steps of the forcing searching for individuals when they add a party – to force them to search. We found out that we had it checked, it looked like we had everything configured correctly but there was apparently another role somewhere down the line had the option unchecked vs. checked so that was negating it happening. So we got that up and cleared out and I think as of right now they have to – it forces them to search before they add a party. Wade – Oh, ok. When you are entering data. Josh – When you are entering a brand new party. Botie – In our meeting this morning with Tyler Tech – I believe the jail said they do have to now search before they can enter a new party. Josh – Ok, good that seems like that is working. Those are the only updates that I have on Odyssey. So, other than that I don't think I don't think I have anything on the Director's report that would notable. Wade – Ok. Good deal. Any other questions, thoughts, discussions? Josh – I apologize for not being able to be there today. Ann Marie – Congratulations on last night. Josh – Thanks. Ann Marie – Very impressed! Wade – What? Ann Marie – He won. Wade – He won what? Ann Marie – The Battle of the Bands – Blues Band Thing in Austin. Josh – Caveat there – There are two rounds. Then there is the finals round. We won the first round. So the finals is between us and another band. Judge Pollock – When is that? Josh – The guys last night said we would probably be going to Memphis in January. So basically it's Austin Blues Society, which I'm a member of, but they have what they call the Heart of Texas Blues Challenge. So all the bands that are members of the Austin Blues Society or that have somebody that is a member can come and compete. Whoever wins that is the Austin Blues Society's competition winner for the Blues Band then you will go to Memphis to compete in representation of Austin. So it will be a big honor if we win. I will have to come back next Tuesday evening and play again. If I win that one, I am going to Memphis. Judge Pollock – Sweet. Where is it being held at? Josh – Antoine's, which is the godfather of Austin blues clubs. So it was a big honor just to play on their stage. It's a really big honor to play on their stage and win. Judge Pollock – Absolutely. Wade – Josh, one thing that I got a

call about... On our posting for our agendas, there was a concern on our website that it gave a time range on one of them, like from 10:00 to 11:00, instead of just a start date. Josh – Really? Wade – Yeah. It does it on Commissioner’s Court as well. We need to probably drop that end time. Josh – We had some issues at the beginning – we couldn’t post two events at the same time. Apparently, we can do that now. So somewhere down the line there must have been some update to the timeline on the calendaring, so we will take a look at that and see what is going on. Wade – It was questioned... it gives the appearance that... how many of them click on the actual agenda and look at the agenda. It gives the appearance that it is a one hour meeting no matter what. I don’t know if that truly violates anything legally, but it was a criticism. Josh – I got ya. In respect to the court, a lot of you do really well; you would only be an hour... never mind. Wade – I wish we could do that here again. Alright, anything else?

**5. Consider and Take Action to adjourn.**

Motion made by and seconded by Ann Marie Lee and seconded by Botie Hillhouse to adjourn the meeting @ 3:19 P.M. Voted unanimously by those present.

Read and Approved:



County Judge, Richard Sanders

(For Filing Purposes Only)

NOTE: Any actions taken by the Henderson County I.T. Committee at this Special Meeting shall be non-binding recommendations. Any such recommendations shall subsequently, be presented to the Henderson County Commissioners’ Court for the Court to consider and take action on behalf of Henderson County.