

STATE OF TEXAS §

COUNTY OF HENDERSON §

BE IT REMEMBERED, that the Henderson County I.T. Committee met in Regular Session on April 4th, 2018 @ 1:30 P.M. in the Annex, 2nd Floor Training Room in Athens, Texas, with the following members present, to-wit:

ANN MARIE LEE	COUNTY AUDITOR
CLINT DAVIS	COUNTY ATTORNEY, absent
BOTIE HILLHOUSE	SHERIFF
WADE MCKINNEY	COMM. PCT. #2, CHAIRMAN, absent
MARK HALL	DISTRICT ATTORNEY, absent
MICHAEL BYNUM	COUNTY TREASURER
MARY MARGARET WRIGHT/M. SUSAN COCHRAN	COUNTY CLERK
KEVIN POLLOCK	J.P. PCT. #2, absent
BETTY HERRIAGE	DISTRICT CLERK, absent
PEGGY GOODALL	TAX ASSESSOR/COLLECTOR
KEN HAYES	COMM. PCT. #1

And guests: Josh Brock, IT Administrator and Patrick Green, Tyler Technologies (via telephone)

Transacted the following business, to-wit:

Michael Bynum called the Meeting to order at 1:32 P.M.

1. Consider and Take Action to approve the Minutes of previous IT Committee Meeting.

Motion made by Comm. Hayes and seconded by Sheriff Hillhouse to accept the minutes of the February 7th, 2018 IT Meeting, for filing purposes only. Motion passes.

2. Consider and Take Action on issues related to the Odyssey Project.

Review Status List from March 6th

Patrick discussed his email dated March 6th outlining the accomplishments Tyler has made with the County. (See copy attached.)

Discuss Prosecutor Business Process Review

Patrick stated the Prosecutor Business Process Reviews would be held with the County and District Attorney's Offices at the same time. He will send an email to the appropriate people to schedule them. He is looking at the week of April 16th, for 2 days – either Monday and Tuesday or Thursday and Friday. The other possibility is the week of May 7th.

Other Related Items

The SME group is doing a great job of bringing all the departments together and addressing/correcting issues. Patrick strongly suggested the JP Offices participate in the quarterly SME meetings. The Committee concurred.

Ann Marie mentioned Jane was very unhappy the GASBY report was messed up again. The report names the same defendant numerous times. A ticket has been opened with Tyler. It has been sent to Development. Josh was told it would require a "new release". Patrick suggested we reach out to Chris Ricci. Comm. Hayes asked Patrick to reach out to Chris for us. Both Patrick and Jane are to contract Chris. Ann Marie stated we need the report corrected for the upcoming Audit.

3. Consider and Discuss IT Director Report.

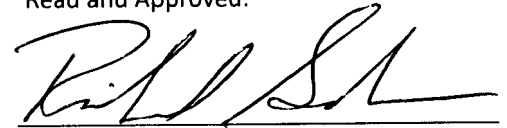
Discuss Future Support of Microsoft Software

Josh said the support for Windows 7 will be ending January 2020. He is in the process of replacing the necessary computers with Windows 10. He will be giving a training class to get everyone up to speed. The 2008 server support will be ending as well. We do not have that many of those servers, but he is working on replacing them.

4. Consider and Take Action to adjourn.

Motion made by Comm. Hayes and seconded by Ann Marie to adjourn the meeting @ 1:56 P.M. Voted unanimously by those present. The next meeting will be May 2nd, 2018.

Read and Approved:



County Judge, Richard Sanders

(For Filing Purposes Only)

NOTE: Any actions taken by the Henderson County I.T. Committee at this Special Meeting shall be non-binding recommendations. Any such recommendations shall subsequently, be presented to the Henderson County Commissioners' Court for the Court to consider and take action on behalf of Henderson County.

Move to Inbox More

Progress

Green, Patrick

Mar 6

Commissioner

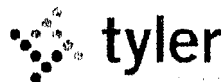
We talked last week about an update for the steering committee meeting and I indicated that I didn't have anything specific. After thinking about an update, I figured you should probably let the group know what they have accomplished since we started the process and not just what is upcoming. I added a few bullet points below that I think will show what the county has accomplished. While there are probably more that could be added to the list below, I believe these represent the major points.

- Improved the reactive approach with Tyler Support. Have not had any major issues for several months concerning support.
- Completed a court wide business process review. Outcomes from this activity has opened lines of communication between offices. The county was using the system efficiently and the next step was to work on cross departmental business processes.
- County initiated subject matter expert session. These have further enhanced the cross departmental understanding of business processes to aid in efficient uses of the system
- Completed a Jail business process review. While the review showed an effective use of the Odyssey system there were a few minor changes that could be made to improve some efficiencies. There were also some added features discovered that could be implemented with minimal expense.
- Advanced financial process review to bring a deeper knowledge of Odyssey financials.
- Implementation of permissive eFiling for all 5 precincts in the county. While this is still in process, this will allow for courts to receive many filings via the states system alleviating the manual entry of cases into Odyssey.
- With permissive eFiling it will also allow the courts to offer "Guide and File" as an option for their self represented litigants (SRL). Another feature that allows the county to provide better access to justice for the public.

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